

# Are you taking advantage of all that RCare has to offer?



Everyone knows RCare provides great nurse call solutions, but are you getting the benefit of RCare's additional features, product lines, and services?

## Increased Reliability



## Reduced Costs & Labor



## Improved Efficiency



## Increased Satisfaction



## 24/7 Central Station Resident Monitoring



With Central Station Monitoring, residents in your community can request help 24/7. Calls are routed to Security Central, a nationally licensed service provider with a track record of excellence and reliability. GSM Cellular failover provides even greater security for your community. Depending on your customized, pre-set protocols, the operator will first try to contact the resident confirming that help is needed and to gather information. In the event of a crisis, the operator will patch in local emergency services, on-call staff, your facility director, and/or family members.

### Benefits of Central Station Monitoring:

- Cost effective for a very low monthly fee
- Better quality of resident safety
- Escalate true emergencies quickly to appropriate parties
- Cut expenses in staffing
- Help cover lightly staffed shifts
- A backup for high call volume times



More Than a  
Nurse Call System

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## Data Backup and Disaster Recovery Service



In a busy community, hardware failure can be an enormous headache with critical consequences. Not to mention, a lot of extra work. RCare's Data Backup and Disaster Recovery services minimize disruption of service and recovery costs. Plus, this program covers any RCare system that fails (no matter the reason).

- Guaranteed next business day shipping of replacement RCare cube, pre-loaded, and ready to swap in at no extra charge.
- Weekly backup of system configuration data. When the new hardware arrives, no device re-learning is required.
- Secure offsite virtual storage and backup.
- Variable pricing levels (12+ month commitment.)
- No questions asked, no matter what. Everything is covered.

## Environmental Monitoring



Communities are required to monitor the safety of their housing environment. This is often a labor-intensive, manual process of checking and rechecking. But what if this could be one less thing for your staff to worry about? RCare's environmental sensors can automate this process, save your staff time and customize alert notifications for potential safety hazards and environmental alerts.

**Room temp sensors** alert staff if your residents are in danger from an out-of-range temperature. You can use them in resident rooms for safety, or in data closets, where heat can cause costly damage and down-time.

**Refrigerator temp sensors** constantly monitor temps for walk-in coolers, to protect the safety of foods and meds, as safety regulations require. Missing a reading can have regulatory repercussions and can cost you money. RCare sensors automate the process, ensuring readings are retained and available as reports. Timely alerts allow you to address the problem before expensive waste occurs.

**Water sensors** detect overflowing bathtubs, sinks or toilets in resident rooms. Use them in out-of-the-way places where flooding can result in expensive damage, such as boiler rooms, water heaters, and elevator shafts.

**Smoke detectors** send alerts right through the nurse call system, ensuring possible fires are detected immediately.

## Top-of-the-Line Training



Your community will benefit the most from your RCare system when your staff is well trained and comfortable with all of its features, customizations, and capabilities. RCare's trainer is an RN with comprehensive experience in long-term care nursing and in technology platform installation and support. She meets with and trains all levels of staff from CNA's, administrators, facilities managers, and IT professionals. Training is highly targeted, focusing on exactly what each person needs to know and is customized to uniquely serve each community.

We know learning shouldn't stop at installation. That's why RCare now offers recurring, complimentary virtual training sessions twice each month. Join our trainer and our Tech Support team as we troubleshoot common questions and cover popular themed training topics.

