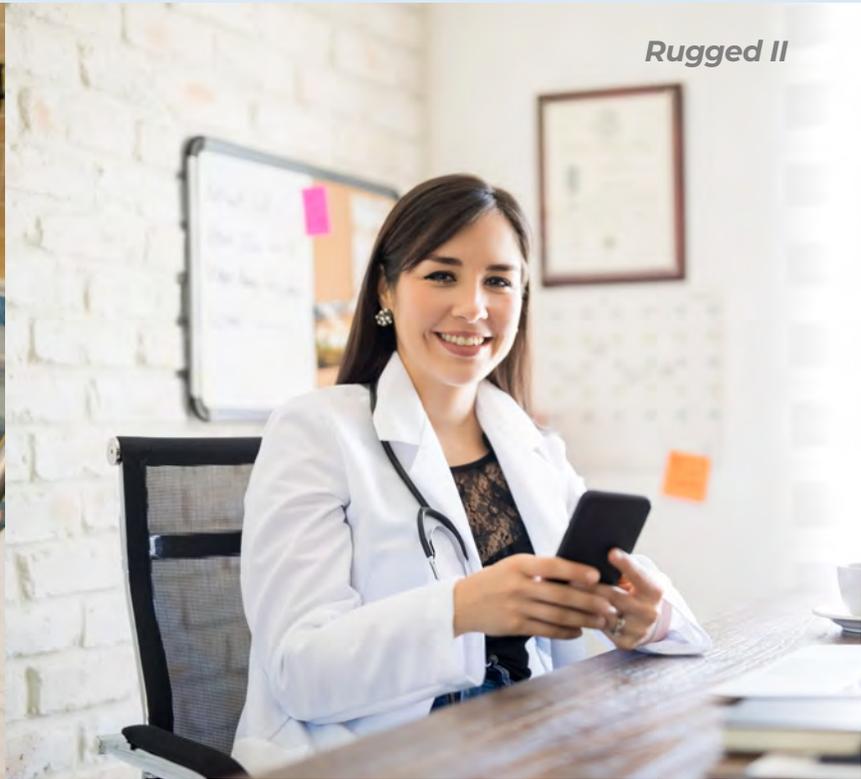




Product Catalog 2020



Pretty Pretty Pendant



Rugged II

RCare Mobile
Secure, HIPAA-compliant
mobile solution, *pg 4*

Inovonics
All new integrations and
product offerings, *pg 10*

iCall
Connect with
"Any 4 Wires", *pg 11*

*See our all new
Amazon Alexa Integration*

More Than a
Nurse Call System

A Minute with Myron

There is only one metric that I care about: Response Time.

This industry spends countless dollars trying to find the best response to what residents want, need or desire. A favorable response is when someone who cares, is compelled or is required, fulfills the want, need or desire to the resident's satisfaction. So, what do we come up with? Bistros, putting greens, insides that look like the outside, fake clouds, circadian lighting, the list goes on and on. It's all good but picture this:



When you arrived, they told you “press this button when you need help”. They didn't say it would take 8-15 minutes for someone to respond. You're in bed, you need to go to the washroom, you're not supposed to do this by yourself. You are mortified by the thought of messing the bed. So, you try. Then there it is again, Gravity! You Fall.

To my knowledge, there is no metric or requirement to report calls before the fall. Intuitively it makes sense but in the interest of self-preservation, no anecdotal recollection includes, “She hit the call bell, but I was late to respond so she fell.”

What happens, hyperbole aside, when a call goes unanswered? Falls, catheters come out, IVs get pulled, frustration, aggression, depression, call escalations, noise, alarm fatigue, staff dissatisfaction, family complaints, disciplinary and reactive measures, re-admissions, and oh yeah, falls.

“We have a policy! Its everyone's responsibility to answer calls” Really?! If everyone is responsible, then who is accountable?

Consider this, if all the AI and predictive technology were able to accurately predict falls one minute before they happened, based on the national average, we would still be 5-½ minutes too late. You can't manage what you don't measure. Look at your response times. You will see immediate benefits. Answer the CALL!

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Contact RCare Today
info@RCareInc.com
585-671-2771

Champions of Interoperability

RCare can integrate with almost any platform with a robust and fully featured RESTful API. With the RCare Certified Integration program, integrators get access to the API documentation, a cloud-based test RCube instance, and technical support. Here are a few of the technologies that have integrated with RCare.



Seamlessly synchronize between PointClickCare and RCare systems. The PCC platform syncs with RCare when residents are admitted, discharged, or transferred; ultimately ensuring better staff coordination and efficiency.



You don't need to trash your current system and start totally new. RCare can ease you into the most modern, reliable and upgraded capabilities of our nurse call and remote monitoring system; using your existing hardware investments.



This low-cost wander system provides resident ID, loiter and door-ajar monitoring, low tag battery as well as other alerts. When integrated with RCare, this information can be viewed directly from a browser or on their RCare Mobile nurse call handsets.

Fire Panel

RCare integrates with more than 70 fire panel system models from 20 different manufacturers. Leveraging your existing fire panel installation means you get added fire security for your caregiving and maintenance staff without a significant investment in new hardware.

Phone System

RCare has the capability to integrate with a community's internal phone system. Through the robust Session Initiation Protocol (SIP), you can use RCare Mobile devices to send and receive calls that would normally get routed to a desk phone. One platform to manage all facility communication.

Proactive Health Monitoring

RCare integrates with:

- Sensara
- Care Predict
- Foresite

amazon alexa

Integrate Alexa Into Your RCare Nurse Call Platform!

- Residents can request help verbally
- Staff can work hands-free
- Simple commands for a safer community
- Use voice commands for devices out of reach

The RCare

RCare is a global provider of nurse and emergency call solutions for the entire spectrum of eldercare and senior living.

We aim to push the capabilities of technology to meet the needs of every individual involved in care from the resident to the caregivers to administration to facility management. RCare truly enables every role in senior housing.

“The reason RCare exists is to improve the lives of Seniors and those who care for them.”

*—Myron Kowal,
Founder & CEO of RCare*

- **The widest variety of notification alert options**
- **Scales to the needs and budgets of the smallest to the largest facilities**
- **Best native reporting analytics**
- **Complete suite of online training**
- **Local support & installation from trusted, certified integrators**
- **Integrated with PointClickCare, Accutech, Inovonics & MatrixCare**
- **No hidden costs, update charges or annual fees**

Advantage

Hands-On Installation

At the cornerstone of every RCare implementation is staff training. With a full on-site customized curriculum designed around training care staff, administration, and facilities/maintenance, we ensure that everyone understands all the features and functions of the system; as well as how it applies to his or her role.

Online Training

In addition, all RCare solutions come with complimentary, complete and up-to-date online training. Your staff can train from any connected device, anywhere, anytime. We even have an RCare certification program that your staff can print out and display once they've completed training.

Remote Support

All RCare products come with remote support. This enables support technicians to troubleshoot the system from outside the facility and saves time and money on service calls. This feature can also be used by the facility staff to check in on residents, run metrics reports, and search past incidents.

Trusted Worldwide

RCare solutions are available worldwide. Find us in the United States, Canada, Latin America, Europe, Asia and other locations..



On-Site Training

RCare provides both online and onsite training. Our experienced trainer is an RN with wide experience in technology and senior living. She will meet with and train your CNA's, administrators, facilities managers, and IT professionals. Training is highly targeted, focusing on exactly what each person needs to know. What's more, we will customize training to fit your community perfectly.



Daphne Karpan RN, BSN

"I am a healthcare professional with a background in nursing, a passion for seamless technology implementation and a desire to truly integrate care delivery in a patient-centered setting."

Advanced Nurse Call Solution

HD Cube sets the standard for cutting-edge nurse call technology

This Linux-based server is designed for any size facility with unlimited beds and unlimited devices. The HD Cube is always on and always listening to a wide variety of wired and wireless emergency transmitter devices, pendants and sensors placed throughout your community. Administrators can choose how, when, and which caregivers will receive alerts. When an alert is triggered, designated caregivers can be notified by email, text, page, phone call, etc. You can track response times and billable services and download reports/analytics to provide better care.



Rugged, Durable, Comprehensive System

The **UL 1069** Edition 7 and **UL 2560** certified HD Cube is built to last using industry best practices.

Passive Monitoring & Environmental Devices

The solution can connect to various remote monitoring sensors from activity sensing devices to floor pressure mats to bed/chair mats, to temperature devices to water detection sensors.

Big-Time Reports and Enterprise Metrics

Get every piece of information about your communities that you need delivered right to your computer from the system.

Extensive Caregiver Tools

Using the HD Cube's enhanced two-way response time communication, caregiver and resident service activity tracking and advanced reporting features, senior housing staff can be more efficient, effective and better prepared.

Powerful RF Wireless Emergency Transmitters

From bedside pull cords to wearable pendants, the system can receive wireless signals from a wide variety of transmitters for almost any need.

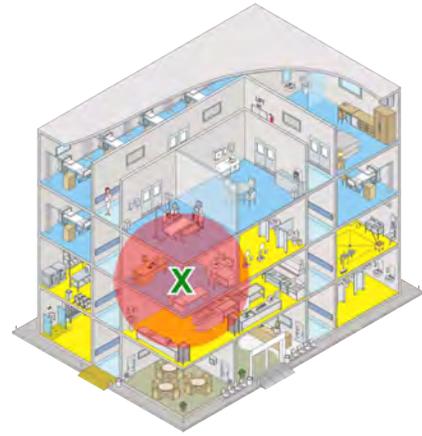
Extended Functionality with Integrations

RCare's powerful and flexible platform allows it to quickly integrate and extend 3rd party offerings. Current integrations include Accutech, PointClickCare, & Inovonics

Upgrade Options

Location Services

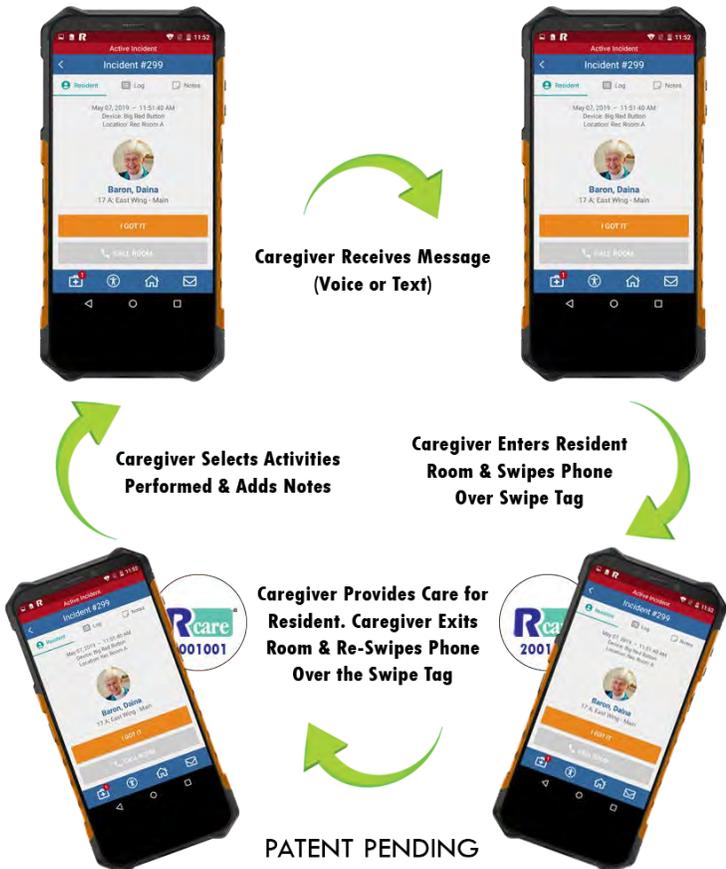
G4's proprietary Advanced Locating Protocol (ALP) algorithms set the new state-of-the-art for location services. They provide unprecedented accuracy in pendant locating, including precision in determining elevation in multi-floor buildings. Uses Artificial Intelligence technology.



RCare Mobile

RCare Mobile utilizes a proprietary, locked-down mobile application through which caregivers receive alerts as well as detailed resident information and location.

The RPhones are designed so care responders can check in and out of the point of care. That means the system can automatically track the time spent providing services. The care responders log the services performed and any care notes at the time of care, not later at their station where they may forget the details of the visit.



RCare Mobile allows voice and text communications with other staff including the "I Got It" button, letting other staff know who is responding to the call. This increases accountability, reduces alarm fatigue and ensures workflow transparency.

RPhones are equipped with NFC readers while iOS with QR code readers, allowing responders to check in and out of the point of care as well as immediately document what services they performed for billing and accounting purposes.

RPhone Rugged II

RCare has released the new and improved RPhone Rugged II. Still running the award winning RCare Mobile software, the Rugged II takes caregiver handsets to the next level.

The RPhone Rugged II is a locked down, HIPAA compliant smartphone for caregivers across all levels of the senior living industry. It is water-proof, weather-proof, and drop-proof. Built to withstand multiple users across multiple shifts, the Rugged II comes equipped with an extra-long life battery.



BCube+

Bigger Ideas, Smaller Price Tag

According to the Nursing Home Data Compendium of 2015 by Centers for Medicare & Medicaid Services, there are nearly 8,000 skilled nursing communities with fewer than 100 beds. These communities simply don't require enterprise-level server hardware. A much smaller computer can manage the job, while saving on unnecessary hardware costs.

Proudly Presenting: BCube+

Using a touch-enabled computer, RCare's revolutionary BCube+ is designed, scaled and priced for smaller campuses with 128 beds or fewer. It has all of the reporting features and advanced technology of the of the RCube, including the use of all the same emergency and monitoring devices.

The BCube+ nurse workstation is the brain of this RCare installation. It reports sensor information and sends caregiver alerts. It also provides all of the accountability capabilities of larger solutions including analytics, big-time reporting, and the "I Got It" feature. All of the features at a fraction of the cost.

- Lower cost of entry
- Solid-state all-in-one touchscreen
- Big-time reporting & analytics
- Night-transfer schedule capability
- New or existing notification devices
- Scalable, upgradeable
- ETL tested to UL 1069 Edition 7 & UL 2560



“There are virtually no technology options designed for these small senior campuses,” said RCare CEO Myron Kowal. “We saw an opportunity to take all of the features of our flagship nurse call technology and scale it into a smaller package, priced just for this demographic.”

Affordable Housing

HCube: Modern Technologies at an Affordable Cost

RCare's HCube offers the critical capabilities of RCare's flagship wireless nurse call technologies, for a fraction of the cost. It is designed for providers of affordable housing for low-income seniors.

When a resident presses the pendant, the RCare touch-panel will immediately alert an off-site call center. These operators will assess the situation directly and determine next steps. Daily resident check-ins can be scheduled to assess individual resident well-being or send an alert if a follow up is necessary.

RCare has also partnered with Security Central to offer Central Station Monitoring. No matter how great your staff and your nurse call system, sometimes you need backup to make sure that none of your residents slip through the cracks. With the integration of central station monitoring into your RCare nurse call system, you can be sure that every call is answered.



Cost Advantages

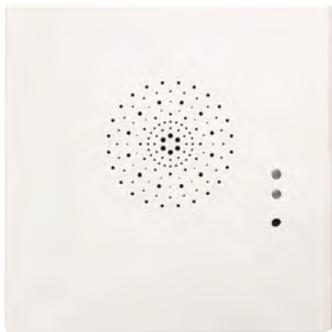
- Low cost of entry
- Minimal hardware to maintain
- Nominal ongoing fees
- Only one internet connection required
- No landlines



"RCare's Affordable Housing Program is another way to stay true to our mission of improving the lives of all seniors, regardless of financial status. RCare has innovated a modern-day emergency response solution for those truly in need."

*- Myron Kowal
RCare's CEO & Founder*

Caregiver Tools & Transmitters



Indoor Intercom
(IC400)



In-Room Communicator
(D3900)



Cellular Voice Dialer
(D5200)



LED Dome Light
(DLN) ETL tested to UL 1069 Ed. 7 & UL 2560 



Pull Cord
(BP-7RWR) ETL tested to UL 1069 Ed. 7 & UL 2560 



* Compatible with 1/4" Call Cords

Bedside Station
(JR-14) ETL tested to UL 1069 Ed. 7 & UL 2560 



Help Button
(PB23)



Push Button
(WM-8-C4) ETL tested to UL 1069 Ed. 7 & UL 2560 



Caregiver Console
(CC1080) ETL tested to UL 1069 Ed. 7 & UL 2560 

Emergency Pendants



Pretty Pretty Pendant
(WTC-PATRIOT/WTC-B-FL)



Pendant
(WTC-G4)



Staff Pendant
(WTCS)

Monitoring & Sensors



Motion Sensor
(MS6)



*Shown w/ Chair Pad

Pressure Sensors
(BCA9/CPAD/BPAD/FPAD)



Door/Window Sensor
(WD3)

Wireless Infrastructure



G4 Master Receiver
(MR-500-G4)
UL 1069 Ed. 7 & UL 2560 



G4 Locator
(LT-490-G4)
UL 1069 Ed. 7 & UL 2560 



G4 Repeater
(RP-990-G4)
UL 1069 Ed. 7 & UL 2560 

Rapid Deployment Nurse Call Kit

RCare is on the frontlines, providing reliable nurse call communications, to ensure the best care, in any setting. RCare's Rapid Deployment Kit (RDK) is an easily installed, reliable, wireless nurse call system in a box.



Proven solution, field-tested & ready

Rapid Deployment Kits are affordable, easy to deploy, and arrive fully programmed. They're designed to work reliably, inside or outside of traditional hospital settings to provide communications between patient and caregiver and between equipment and caregiver.

More than that, they are fully field tested by recent and current deployments during the COVID-19 pandemic.

Patient beds are outfitted with clip-on placards that correspond to patient call buttons, so caregivers know which patients are calling. RCare's G4 platform provides best-in-class range to cover even the largest of campuses and deepen building penetration. UL 1069 version is available.

RCare's Rapid Deployment Kits help you prepare for any crisis situation; from natural disasters to global pandemics

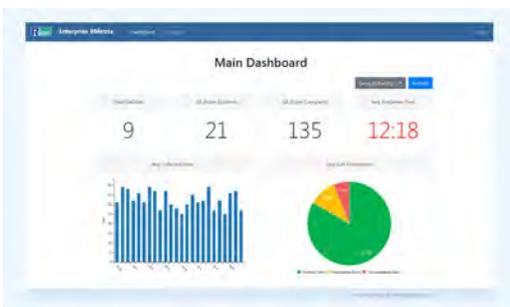
RMetrix: Reporting & Analytics just got better!

Introducing a revamped RCare native reporting technology to optimize staffing, evaluate processes and analyze actionable data, across multiple campuses. RMetrix is essential for your Quality Assurance and Performance Improvement (QAPI) program.

Base RMetrix

Included in all RCare Systems

- Multiple output formats
- On-demand reporting
- Schedule reports for email notification
- Extensive pre-built reports
- Customizable report designer
- Caregiver service reports for ADL tracking & billing
- Enhanced filters and analytics



Enterprise RMetrix

Real-time reporting across one or multiple campuses

- **Enterprise Dashboard**
View and compare all campuses at once
- **Individual Community Dashboards**
No need to adjust report parameters
- **Drill-Down Comparisons**
One-touch community data comparison
- **Reporting Across The Enterprise**
Powerful cross-community reports

RCare RMetrix Report Creation Service

Let RCare's Business Analyst create the exact reporting you need at a reasonable cost.

Inovonics

Interoperability is King

RCare, the leader in wireless nurse call technologies, has taken another big leap forward in interoperability. RCare now integrates with Inovonics hardware.

You don't need to trash your current system and start totally new. RCare can ease you into the most modern, reliable and upgraded capabilities of our nurse call and remote monitoring system, using your existing hardware investments. Not only will this save you money up front, but you'll save with RCare for the lifetime of the system.

Savings Up Front & Over Time

- No hidden update fees
- No licensing fees for transmitters
- No massive service contracts



New clients benefit from an even wider selection of hardware choices to suit their community's needs. Communities with existing Inovonics installations enjoy cost savings by adding modern features from RCare's nurse call platform, without needing to replace current Inovonics transmitters.

Clients can benefit from a hybrid technology platform, or slowly integrate or implement new technologies over time.

Choose the best fit for your community

- An upgrade to RCare using existing hardware
- A new Inovonics installation
- A hybrid system



RCare's Inovonics integration allows you to upgrade in phases.

No stifling upfront costs!

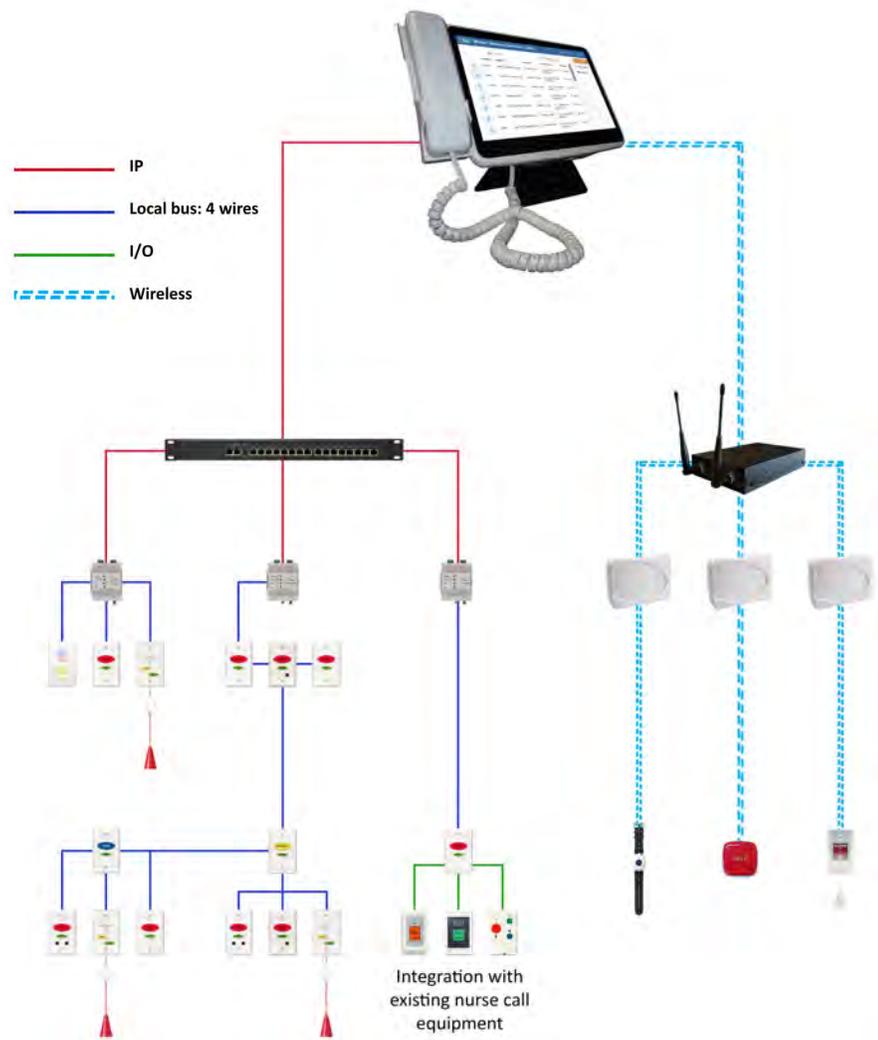
iCall

iCall Provides the Powerful Features of RCare in a Wired Solution

Backed by RCare's 99.99% uptime guarantee, iCall brings RCare's powerful features to a wired solution. Call stations for bedrooms and bathrooms notify caregivers where help is needed, and differentiate between emergency and non-emergency calls. With iCall, staff can request backup assistance with the push of a button.

iCall integrates with RCare's award-winning, state-of-the-art wireless solutions, for mobile caregiving power. RCare's advanced analytics and rich reporting tools provide communities with powerful data for providing the best possible care. Environmental monitoring, and interoperability with wander management, access control, and electronic health records systems brings additional efficiencies to your staff.

Like all RCare nurse call systems, iCall is UL 1069 certified.



iCall
Full IP nurse call
Powered by: **RCare**

*A reliable, high-performance wired nurse call system is crucial in an environment where every second is vital.
Introducing iCall, RCare's powerful, flexible, full-IP, wired nurse call solution.*

Why RCare?

We know you have many choices when it comes to selecting your nurse call provider. Since 2006, RCare has worked tirelessly producing better nurse call systems to improve the lives of seniors and those who care for them.

Below are just a few of the benefits to choosing an RCare solution for your facility.

- ✓ UL 1069
- ✓ UL 2560
- ✓ Options for Every Budget
- ✓ Customization
- ✓ Future Expansion Capability
- ✓ Local Integrators & Service
- ✓ Ease of Operation
- ✓ Interoperability
- ✓ EMR Integration
- ✓ Wander Management Integration



Contact RCare Today
info@RCareInc.com
585-671-2771



“When we began evaluating systems two major considerations were key. Integration with our existing systems and forward thinking architecture allowing for future expansion. The RCare system has time and again validated our decision.”

*—Larry Lillo
Executive Director,
Eastern Star Masonic*
