

# Envisioning the Future



# 2020 & BEYOND

## Session Takeaways

### **GS3 Making the Future Happen: 2020 And Beyond**

*Moderator: Penny Cook, President & CEO, Pioneer Network*

*Deke Cateau, Chief Executive Officer, A.G. Rhodes*

*Rose Marie Fagan, Co-Founder and Founding Executive Director, Pioneer Network*

*Dr. David Gifford, Senior Vice President for Quality and Regulatory Affairs, American Health Care Association*

*Dr. Al Power, M.D., Schlegel Chair in Aging and Dementia Innovation*

- Senior living communities have been flexible and creative in order to deal with the pandemic.
- The original design of the long-term care system dealt with residents' needs for clinical, dietary and activity services.
- Traditionally, elders and residents have moved to senior living communities because they want care, support and social interaction.
- In the future, care communities need to practice true person-directed, individualized care.
- Change will happen in care communities because current and future residents demand it, family members push for it and the culture change movement advocates for it.
- The pandemic makes us rethink the approaches used to deliver care and support because residents and families can't engage the way they used to, shared rooms make infection prevention very difficult, and access to outdoor spaces has become very important.
- The small house/household model is being looked at favorably as a way to help prevent the spread of infection.
- There is no one level of care that is appropriate for everyone seeking to live in a care community.
- Advocacy and education are needed to continue to transform long-term care communities.
- Although the future of senior living is challenging there is still hope.