Envisioning the Future 2020 & BEYOND

Session Takeaways

D5 Leading with DQ (Dignity Quotient) For Managers and Administrators*Guide: Leslie Pedtke, Owner and Educator for Quality Improvement, King Management Company*

- Understanding your why is a value in a culture of dignity and the creation of why statements is important because it reminds of our strengths and the desired impact.
- Dignity Quotient (DQ) is an intentional mindset.
- DQ behavior is thoughtful.
- Feedback, leveraging strengths and discovering are all tools of DQ.
- Stress gets in the way of leading with dignity.
- An example of leading with dignity would be when an employee is frequently late working with them collaboratively to create a successful and supportive situation.
- In DQ feedback it is always important to describe the impact the person had on his/her co-worker, resident or family.
- When a person brings energy to the team, he/she is present and mindful.
- Pursuing relationships is an aspect of connection.