



Action Pact is a unique culture change company, known for development of the Household Model. It provides full services in the transformation from institutional nursing homes to warm and pleasant households. Pre-feasibility analysis (both financial & design), development services, consultation & training in transforming the culture, organizational restructuring, and household operations are all within the expertise and scope of Action Pact services. The result? Frail elders enjoying all that home offers direct their own lives, experience daily pleasure, and continue to live with meaning and purpose. Visit www.actionpact.com to learn more about Action Pact.

Action Pact unveils a Comprehensive, Self-Directed Online Learning Program for Household Coordinators

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In the household, every staff member shares responsibility for creating the best possible quality of life within. But primary accountability for molding their efforts and organizing household resources to achieve that goal lies with the household coordinator.

Much like the administrator's role in the organization, the household coordinator is accountable for a broad range of operations in the household, requiring an equally broad set of competencies.

Building teams ... fostering leadership skills in self and others ... managing financial resources and HR functions ... facilitating communications throughout the household and among community leaders ... leading QAPI ... overseeing the household's implementation of the organization's emergency plan ... nurturing continuous learning among staff – it all lands on the household coordinator's plate.

Plus, she or he must have a firm grasp of what makes a true home that honors resident-directed life while creating a rewarding work environment for staff.

It's imperative that household coordinators have easily accessible and comprehensive training in all these areas if the transition to resident-directed life is to succeed. That's why Action Pact has developed an interactive, online training program specifically for household coordinators and other household leaders.

"This course provides a path for growing and transforming committed staff into vital members of the organization's leadership" – Linda Bump, Household Model Pioneer

"Our aim is to illuminate the role of household coordinators in creating the new environment, and help them develop the skills they need to lead, coach, guide, and problem solve along the way," explains LaVrene Norton, Action Pact Executive Leader.

The curriculum includes four courses – physical environment, organizational structure, interpersonal relationships, and resident-directed life – with 21 online lessons that bring together expertise and insights gained from two decades of operating in the Household Model.

Learners will have the opportunity to interact directly with Household Model pioneers proficient in staff positions such as household coordinator, nurse, CNA, social worker, therapeutic recreation, dementia care, and administrator. They will receive one-on-one guidance, answers to questions, discussion to assist them in integrating their new knowledge into their work, and additional resources to address individual needs and concerns.

"It's an experiential approach designed to bring new knowledge and confidence to both the leader in training and the entire household team ... it will help infuse the household with new opportunities for resident-directed life," says Action Pact Consultant Linda Bump MPH RD.

"Staff's improved self-confidence and a more meaningful life for residents will reverberate through the entire household as it becomes an ever-learning environment," adds Norton.

Much like a college course, the program includes online lectures, homework assignments, and tests. Interactive learning modules will literally put vital information at staff's fingertips in the moment they most need it. Upon completion, learners will receive a certificate and an evaluation of their progress.

"The program presents vital information in a creative way that is highly engaging and easily absorbed by staff without the constraints of a classroom," says Norton. "Self-directed, it is the most effective and efficient means of learning for caregivers on the go."

To find out more about the learning program and how to acquire it, contact Action Pact.

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